

Certificate III in Retail - SIR30207

Please note : To achieve their qualification students may be required to attend extra workshops or study in addition to their programmed classes.

This information is to be used as a guide only and may be subject to change.

Job opportunities

Retail sales, assistant, checkout operator, retail specialist in a broad range of retail environments including fast food, department store and small business retailer.

Features

- Classes at school will be facilitated by TAFE Retail Workplace Trainers
- Work placement required
- Textbook requirements - \$55
- Duration:2 years

1st Year Units

Term 1

SIRXCOM001A	Communicate in the workplace
SIRXCCS002A	Interact with customers
SIRXIND001A	Work effectively in a retail environment

Term 2

SIRXFIN001A	Balance the register/terminal
SIRXCCS001A	Apply point of sale handling procedures
SIRXOHS001A	Apply safe working practices
SIRXCLM001A	Organise and maintain work areas

Term 3

SIRXRSK001A	Minimise theft
SIRXINV001A	Perform stock control procedures
SIRXICT001A	Operate retail technology
SIRXSLS002A	Advise on products and services

Term 4

SIRXSLS001A	Sell products and services
SIRXMER001A	Merchandise products
SIRXMER005A	Create a display

2nd Year Units

Term 1

SIRXRSK002A	Maintain store security
SIRXOHS002A	Maintain store safety
SIRXINV002A	Maintain and order stock

Term 2

SIRXSLS004A	Build relationships with customers
SIRXMPR001A	Profile a retail market

Term 3

SIRXQUA001A	Develop innovative ideas at work
SIRXMER005A	Create a display
SIRXSLS001A	Sell products and services
SIRXFIN001A	Balance the register/terminal

