



Tourism



Certificate III in Tourism SIT30207

Take a step towards a career in the tourism industry. Demand for travel and tourism professionals is growing. The Certificate III in Tourism helps travel and tourism workers deepen their understanding of the wider functions of the domestic and international tourism market.

You'll learn more about customer service and communication, information and processing functions.

To achieve their qualification students may be required to attend extra workshops, study or online sessions in addition to their programmed classes.



Students completing the Certificate III gain full credit towards a Diploma of Tourism, and guaranteed entry into the Diploma Program at BNIT on completion of their Certificate III studies.

This information is to be used as a guide only and will be subject to change.

Job opportunities

Visitor information officer, junior travel assistant, tour operations, cruise operations and specialist attractions that require multi-skilled employees.



Features

- One day per week, from 9am - 4.00pm
- Bracken Ridge, Caboolture, Ithaca and Redcliffe Campuses
- Workshops and live projects
- Successfully completed units may contribute to a range of tourism careers
- \$66 material fee approximately per semester for this program
- As this is a 2 year course it is most suited to Year 10 and 11 students, however Year 12 students may enrol but will not be eligible for a qualification unless they undertake additional work
- For Year 12's to achieve their Certificate III qualification they must attend and achieve competency in extra workshops, study or online sessions in addition to their programmed classes.

Semester one

SITTTSL004A	Source & provide Australian destination info & advice
SITTTSL002A	Access and interpret product information
BSBCMN205A	Use business technology
SITTIND001A	Develop and update tourism industry knowledge
SITXCCS001A	Provide visitor information

Semester two

SITTTSL002A	Access and interpret product information continued
SITTTSL005A	Sell tourism products and services
SITXCOM001A	Work with colleagues and customers
SITXCOM004A	Communicate on the telephone

Semester three

SITXCOM003A	Deal with conflict
SITXCOM002A	Work in a socially diverse environment
SITXADM001A	Perform office procedures
SITTTSL006A	Prepare quotations

Semester four

SITXOHS001A	Follow health, safety & security procedures
SITTTSL010A	Process travel related documentation
SITTTSL008A	Book & coordinate supplier services