



Certificate II in Floristry WRF20104

This program aims to provide students with a good foundation in the practical and theoretical aspects of floristry, and successful completion of this program will provide students with a skill set that is suitable for further study or gaining employment in a florist shop. The essential units are designed to develop the students' generic workplace skills which are so highly valued by employers. These include understanding the industry, workplace health and safety, working in teams and improving communication skills.

Job opportunities

Assistant in a floristry shop.

Features

- *Grovely campus:* One day per week, 6 hour session, 9am to 3pm;
- Successfully completed units articulate towards a Certificate III in Floristry;
- **\$56 semester 1, \$37 semester 2, \$97 (includes flowers) semester 3, \$17 (plus approximately \$50 per week for flowers) semester 4 — material fee for program.**

Semester one

Retail operations

WRRCA1B	Operate retail equipment
WRRCS2B	Apply point of sale handling procedures
WRRF1B	Balance register / terminal
WRRCS1B	Communicate in the workplace

Semester two

Working with customers

WRRER1B	Work effectively in a retail environment
WRRLP2B	Minimise theft
WRF0201B	Provide service to floristry customers
WRRS1B	Sell products and services
RTC2016A	Recognise plants

Semester three

Making it work

WRF0203B	Prepare and display floristry stock
WRF0202B	Care for floristry stock and merchandise
WRRLP1B	Apply safe working practices
WRRM2B	Perform routine housekeeping duties
WRR11B	Perform stock control procedures

Semester four

That something special

WRF0204B	Assemble and prepare floristry products
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